# Odor Neutralization System

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**Green Suites® International**

1476 West 9th Street #B-2
Upland, CA 91786
(909) 920-1277
www.greensuites.com

“the lodging industry’s leading supplier of environmental programs and programs”
INTRODUCTION: NATURE’S MIST ODOR NEUTRALIZATION SYSTEM

Nature’s Mist Odor Neutralization Liquids: The Nature’s Mist Odor Neutralization System consists of two components. The first is a liquid comprised of over two-dozen plant extracts. Each molecule of Nature’s Mist liquid bonds with odor molecules to neutralize even the most pungent of odors such as:

- Cigarette
- Food odor
- Pet odor
- New Construction Odors (paint, carpeting and varnish)
- Cigar
- Vomit
- Stale Air
- Feces/Urine
- Mildew/Mold

Nature’s Mist Odor Neutralization Equipment: The second component is a sophisticated “vapor-phase” sprayer that generates millions of microscopic droplets, allowing the Nature’s Mist liquid to reach hidden areas (mattresses, pillows, bedspreads, carpets, acoustic ceiling, HVAC systems) where odors reside, but are difficult to reach and deodorize. With the Nature’s Mist Vapor-Phase sprayer, you can neutralize even the most difficult odors. The convenient flow adjustment knob located at the nozzle enables you to change the flow rate, so droplet sizes can range from less than 10 to 80 microns at “full blast,” but small enough to penetrate fabric.

Where can I use Nature’s Mist?

- Guestrooms
- Hallways
- Dumpsters
- Air Filters
- Bars/Restaurants
- Employee Lounge
- HVAC Systems
- Public Restrooms
- Loading Docks
- Lobbies
- Fitness Centers
- Pool/Sauna Area

NATURE’S MIST ODOR NEUTRALIZATION LIQUIDS

Nature’s Mist Air Freshener

Nature’s Mist Air Freshener is the truly guest friendly air freshener, using no masking agents, harsh fragrances or ozone. Use in either triggers sprayer or occasionally with the Vapor Phase “Mini” Sprayer for “touching up” stagnant smoking rooms or mustiness.

Nature’s Mist Smoking Guestroom Converter

Nature’s Mist Smoking Guestroom Converter is part of a 2-component system designed to convert smoking rooms into non-smoking rooms fast and effectively. Used by over 2500 hotels in 50 states, Nature’s Mist Smoking Guestroom Converter has successfully converted over 1 million smoking guestrooms into odorless, fresh smelling non-smoking guestrooms. Faster, more effective and safer than ozone.
Nature’s Mist Food/Pet/Body Odor Neutralizer

Nature’s Mist Food/Pet/Body Odor Neutralizer is a 2-component system designed for removing common odors found in hotels. For pet urine and feces Nature’s Mist Severe Odor Neutralizer is recommended.

Nature’s Mist Severe Odor Neutralizer

Nature’s Mist Severe Odor Neutralizer eliminates the worst possible odors—vomit, feces, urine, and even dead skunk! Keep in mind that Nature’s Mist must “touch” the source of the odor. If odor has soaked though carpeting for instance, Nature’s Mist Severe Odor Neutralizer must soak through the carpeting as well.

Nature’s Mist Carpet/Mop Odor Neutralizer

Nature’s Mist Carpet/Mop Odor Neutralizer eliminates deep-seated, hard to reach odors. Highly concentrated, this is the solution for hallways, lobbies and other common areas.

Nature’s Mist Laundry Odor Neutralizer

Nature’s Mist Laundry Odor Neutralizer freshens linens without the strong, unpleasant fragrances common to laundry detergents.

Limitations: Only neutralizes mold/mildew odors temporarily. Product MUST make contact with source of odor to be fully effective.

Health Precautions: As with all cleaning products, keep container tightly closed and out of the reach of children. Do not ingest. If swallowed, drink two (2) glasses of water to dilute. In case of eye contact, flush immediately with plenty of water for 15 minutes. If you are chemically sensitive, always test for personal tolerance.
NATURE’S MIST ODOR NEUTRALIZATION EQUIPMENT

Our equipment is the second component of the Nature’s Mist Odor Neutralization system. This equipment includes our sophisticated “vapor-phase” sprayer which generates millions of microscopic droplets, allowing the Nature’s Mist liquid to reach hidden areas (mattresses, pillows, bedspreads, carpets, acoustic ceiling, HVAC systems) where odors reside, but are difficult to reach and deodorize. With the Nature’s Mist Vapor-Phase sprayer, you can neutralize even the most difficult odors. The convenient flow adjustment knob located at the nozzle enables you to change the flow rate, so droplet sizes can range from less than 10 to 80 microns at “full blast,” but small enough to penetrate fabric.

Also included in the Nature’s Mist Odor Neutralization system is our “Mini” Vapor-Phase sprayer. This smaller (1 quart) and lighter hand-held unit is designed for “touch-ups” and those lighter odors. This sprayer is perfect for air freshening large areas, such as hallways, lobbies, restaurants, conference centers, etc.

When to use what...what to use when?

Daily use in trigger sprayers:

✓ As air freshener
✓ On drapes and other fabrics as needed
✓ Under sinks and other stagnant odor areas as needed

Weekly:

✓ Turn on room heating system with fan on low setting. Once system has warmed up, spray air intake filter for a 3-5 seconds
✓ Spray guestrooms, hallways, lobbies, restaurants, etc

Monthly:

✓ Apply a 5-7 minute” touch-up” spray to entire room (walls, ceilings, carpet, etc)

Every 2 Months with the vapor-phase sprayer:

✓ Apply a 12-15 minute application as described in "Converting Guestrooms from Smoking to Non-Smoking" section. Remember, spray with a slow and even stroke about 18 to 36 inches from the fabric surface
✓ Treat all fabric and porous surfaces (bedspreads, bed skirts, curtains, blackouts, shears, upholstery, and mattresses) completely, covering both sides where applicable
CONVERTING GUESTROOMS FROM SMOKING TO NON-SMOKING

5 IMPORTANT Tips for Converting Guestrooms from Smoking to Non-Smoking

1. **Shake well** before diluting or spraying Nature’s Mist liquid
2. **Adjust nozzle** to approximately one-half to three-quarters turn or approximately 60% of “full blast”
3. **Divide room into sections**, spraying each section thoroughly (walls, floor, ceiling, upholstery, both sides of drapery, pillows, mattresses, box springs, bedspreads and even inside of dresser drawers)
4. **Spray slowly and evenly** using back-and-forth strokes to form a thin layer to every surface of the room
5. **Time yourself**. Converting from smoking to non-smoking takes between 12 to 20 minutes

Additional Information about Converting Smoking Guestrooms to Non-Smoking

**Preparation.** Turn on all lights. Open curtains to maximize lighting. (This improves visibility of the mist to avoid over-spraying and over-saturation.) Cover the smoke alarm with shower cap or plastic bag. Mist or dust may trigger alarms. Remove ashtray or trash receptacles if room has not been cleaned.

Evaluate room and locate specific odors if possible. Consider different surfaces such as brick or exposed wood, which absorb odors. Jacuzzis, hot tubs and carpeting nearest the bathroom floor tend to mold and mildew. Also consider airflow from hallways, windows and HVAC systems.

**General Deodorization.** Start at a point farthest from the door. Slowly work toward the door. (This is often the manner in which airflow and also odors travel.) Spray slowly and evenly, about 18 to 36 inches from fabrics.

**HVAC System.** If you have incremental units, this is the best place to start. Remove cover of unit and turn unit on high heat. Air-spray the entire unit thoroughly (including the filter) to free it from the loose dust. Next, turn on the misting and spray the entire unit. (Note: It is better to clean or replace a dirty filter than to spray it with heavy saturation.) After the entire room has been treated, replace the cover and turn the unit to cool or off.

**Drapery / Curtains.** Spray the heaviest part, then sheers, valances, etc. All fabric should be slightly moist for a few seconds after treating. Begin from the top and work down horizontally on each segment of the drapery panels.

**Carpeting.** Large portions of the odors in a room are in this area due to its absorbency. Spray medium to very heavy. This can be left damp for several minutes. (Remember to spray slowly and evenly. If odor persists, re-spray as needed.)

**Ceiling.** Depending on the type of material, spray medium to very heavy, much like treating carpet. Be very thorough since it absorbs a lot of odor.

**Bedspread.** Spray at medium level, thoroughly treating both sides. Bedspread should be dry to the touch within seconds after spraying.

continued on next page
**Mattress & box spring.** Spray both heavily over every surface (top, bottom, and sides.)

**Furniture & Other Hard Surfaces** (mirrors, paintings, prints, etc.) Spray lightly. Treat these surfaces as you treat the rest of the room.

**Bathrooms.** Begin spraying ceiling – if painted, spray lightly; if a more absorbent substance, spray medium to heavy. Next, spray walls, bathtub and shower areas – keep in mind the type of material. **Do not spray bathroom floor,** which may become slippery and potentially dangerous.

**Closets.** Spray medium to heavy, treating all surfaces. Don’t forget the back of closet door.

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**TROUBLESHOOTING**

**Problem #1: Odors return**

Possible Solutions:

i. Increase adjustment of vapor-phase spray nozzle by one-quarter to one-half turn.

ii. Increase time of deodorization, continuing to use slow and even motions.

iii. Spray fabrics from 18 to 36 inches from surface.

iv. Increase concentration by diluting to 1:16 or 1:24.

*Note: Remember that Nature’s Mist Deodorization liquid must contact odor molecules to be effective. Carefully spray all surfaces, including under and behind furniture and other hidden areas.*

**Problem #2: Vapor-phase sprayer is “sputtering”**

Possible Solutions:

i. Empty tank to remove any debris.

ii. Fill tank with clean, hot water. Run sprayer at full-blast until empty.

iii. Fill unit with 50:50 water:vinegar solution. Run sprayer at full-blast until empty. Flush with clean, hot water.

**Problem #3: Vapor-phase sprayer becomes hot**

Possible Solutions:

i. Clean air intake filter on side of machine.

ii. Replace air intake filter underneath machine.

*Note: Always operate vapor-phase with adequate airflow around air intake filter.*

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**IF YOU ENCOUNTER OTHER DIFFICULT ODORS OR OTHER PROBLEMS PLEASE CONTACT US**

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! **Warning**! Do NOT use any other liquid in Nature’s Mist Vapor-Phase Sprayer. It may damage your equipment and void warranty.
Nature's Mist 'vapor-phase' sprayer maintenance

Nature's Mist 'vapor-phase' sprayer is a high pressure, high-powered sprayer designed to convert your smoking rooms into nonsmoking rooms. The hose extension permits directing the spray everywhere to combat all your odor problems. As a power mister, it can be used outdoors around building to eliminate your garbage odors and whatever else might be causing that foul smell.

**Operation** of the vapor-phase sprayer is simple, but some procedures should be followed to ensure maximum performance.

- **Don’t over-fill the tank.** The machine is designed to hold 1.5 gallons or 6 liters, but there are few jobs that require this amount at one time. Add to the tank only the liquid needed for a few days to a week of operation.

- **Before turning on the fogger, close the adjustment knob and set the indicator point to the groove on the nozzle.** The adjustment knob should not be tightened, but simply turned to the right until it stops. The base of the adjustment knob can be pushed down and turned until the point aligns with the groove on the nozzle.

- **Place on dry and dust free surface.** Dirt and water may enter the powerful motor and cause long-term damage. When carrying and operating the sprayer, it must remain upright. Turning it on its sides or ends will damage the motor.

- **A one-quarter turn of the knob does not produce a visible spray from the nozzle, because the droplet are too small for the human eye.** At this setting, 96% of the droplets in the spray are less than 50 microns. A two-quarter turn increases the droplet size only slightly to 35 microns. For converting smoking rooms to nonsmoking, turn the adjustment knob 1/2 to 3/4 after there is visible mist spraying.

- **At the full-open setting (4-6 turns) the spray is visible,** the droplets are 56 microns. This setting may be optimal for power-misting outdoors and the application of sanitation solution to contaminated surfaces indoors and outdoors. For converting smoking rooms to nonsmoking, turn the adjustment knob 1/2 to 3/4 of a turn after visible mist is spraying.
Daily Care of your Nature's Mist sprayer involves a few easy steps and will keep your 'green machine' working for many years.

- When spraying is complete, always turn off the adjustment knob first, then the motor.
- Empty the tank if the material is not going to be used for 7 days or more. This will prevent the liquid from forming a thick residue in the tank and clogging the siphon tube.
- Keep the hose attached to the bracket on the tank when not in use. This will prevent the end of the nozzle and the adjustment knob from being damaged during transport.

Routine maintenance of your vapor-phase sprayer should be done monthly, especially if the unit is being used daily or for extended periods.

- Remove the bottom plate and clean the screen filters. These filters prevent dirt from entering the motor, and ensure a long operational life for the motor.
- Clean and thoroughly dry the plate and the filter screens before re-installing the bottom plate to the sprayer. Do not operate the sprayer without the bottom plate.
- Check the tank for the presence of any residue, and inspect the stainless steel end of the siphon tube for any residue that may clog or prevent liquid from entering
- Remove the bottom plate and inspect the motor. Remove any dirt from the motor cavity and from around the center opening of the motor. Inspect for rust on the external motor housing; the presence of rust indicates that the operator has placed the fogger in a wet or damp location for operation, and the motor may be damaged.
MAINTENANCE OF VAPOR-PHASE SPRAYER (CONTINUED)

Daily:

✓ Clear dust from side filters with small brush
✓ Inspect the venturi nozzle after use to check for wear or damage. If worn or damaged, the unit will not deliver the proper droplet size and it should be replaced immediately

Bi-Weekly:

✓ Fill unit with clean, hot water and spray until empty. This will help prevent build-up of residue and debris which can hinder performance

Every 3 Months:

✓ Replace air intake filter
✓ Check all soft parts (hoses, gaskets, o-rings) for wear

LIMITED WARRANTY – NATURE’S MIST VAPOR-PHASE SPRAYER

If a customer is unhappy with the Nature’s Mist Vapor-Phase Sprayer for any reason during the first 30 days after purchase from Green Suites International, it may be returned for a full refund. All return shipping charges are the responsibility of the customer.

In addition, Green Suites International warrants to the original purchaser for one year after the date of purchase that the Nature’s Mist Vapor-Phase Sprayer is free from manufacturing defects. Should any defect appear and be the subject of a written notice from purchaser received by Green Suites within the one-year period, Green Suites International at its option will repair or replace the defective product at its expense. The foregoing is the sole and exclusive remedy for any breach of warranty by Green Suites International. This warranty does not cover cosmetic damage or damage due to the Acts of God, accident, misuse, abuse, normal wear or negligence to the product. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE ARE EXCLUDED AND GREEN SUITES INTERNATIONAL SHALL HAVE NO LIABILITY FOR ANY CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES EVEN IF GREEN SUITES INTERNATIONAL WAS APPRISED OF THE POSSIBILITY THEREOF. In no event shall Green Suites International's liability hereunder exceed the amount of the purchase price paid for the Nature’s Mist Vapor-Phase Sprayer. In the case of a consumer purchaser, some states do not allow exclusion or limitation of incidental or consequential damages, or allow limitation on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Any warranty claim must be accomplished by proof of purchase such as receipted invoice to establish that the Nature’s Mist Vapor-Phase product is within the warranty period.

Limited Liability: Liability, whether expressed or implied, is limited solely to replacement of the product shown to be defective when used in accordance with instructions and shall under no circumstances include liability for labor costs or consequential damages. It is the user’s responsibility to determine the suitability and safety of the product for its intended use.
# Nature's Mist Vapor-Phase Sprayer Parts List

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![Diagram of the Nature's Mist Vapor-Phase Sprayer]
Nature's Mist Odor Neutralizing Agent

Material Safety Data Sheet
May be used for compliance with OSHA's Hazardous Communication Standard 29 CFR 1910.1200

MANUFACTURER: Ecorp, Inc.
1476 West 9th Street #B-2
Upland, CA 91786
For Information or Emergencies call:
(909) 912-2900

DATE PREPARED/UPDATED: January 01, 2009

NFPA HAZARDOUS IDENTIFICATION SYSTEM

Health 1 5 = Hazard Rating
Flammability 0 4 = Extreme
Reactivity 0 3 = High
2 = Moderate
1 = Slight
0 = Insignificant

SECTION 1: PRODUCT IDENTIFICATION:
Product Name / Identity: Nature's Mist Odor Neutralizing Agent

SECTION 2: HAZARDOUS INGREDIENTS / IDENTIFICATION:
(As established by the American Conference of Governmental Industrial Hygienists and/or Standards promulgated by the US Occupational Safety and Health Administration)
---NONE KNOWN TO ECORP, INC.---

SECTION 3: PHYSICAL DATA / CHEMICAL CHARACTERISTICS:
BOILING POINT: >210 degrees Fahrenheit
VAPOR PRESSURE: unknown
VOLATILES, % by volume: < 5
SOLUBILITY IN WATER: 100%
APPEARANCE AND ODOR: clear, mild amber liquid

SECTION 4: FIRE AND EXPLOSION HAZARDS:
FLASH POINT: greater than 200 degrees F, closed cup method
FLAMMABLE LIMITS: LEL: n.a. UEL: n.a.
EXTINGUISHING MEDIA: Carbon dioxide, dry chemical or Universal Type Foam, applied in accordance with manufacturer's instructions.
SPECIAL FIRE FIGHTING PROCEDURES: Self contained breathing apparatus and protective clothing should be worn whenever fighting fires involving chemicals.
UNUSUAL FIRE AND EXPLOSION HAZARDS: None known to Ecorp, Inc.

SECTION 5: HEALTH HAZARD DATA:
ROUTES OF ENTRY: ingestion, inhalation, skin and eye contact.
SIGNS AND SYMPTOMS OF EXPOSURE:
EYES: May cause temporary irritation by direct contact.
SKIN: Prolonged contact may cause temporary irritation or redness.
INGESTION: No adverse effect known by Ecorp, Inc.
INHALATION: As with any aromatic, prolonged or concentrated exposure may cause temporary respiratory irritation.

SECTION 5: HEALTH HAZARD DATA:
EMERGENCY FIRST AID PROCEDURES:
EYES: Flush with copious amounts of water for at least 15 minutes. If irritation persists, consult a physician.
SKIN: Wash effected area with soap. Remove any contaminated clothing and wash prior to reuse.
INGESTION: Drink water and contact a physician as necessary.
INHALATION: Remove to fresh air and seek medical attention as necessary.

(continued)
SECTION 5: HEALTH HAZARD DATA (continued):

MEDICAL CONDITIONS GENERALLY AGGRAVATED BY EXPOSURE:
None known to Ecorp, Inc.

THRESHOLD LIMIT VALUE: Not determined by ACGIH or OSHA

OTHER SIGNIFICANT AND RELEVANT LABORATORY DATA:
None known to Ecorp, Inc.

SECTION 6: REACTIVITY DATA:
This product presents no significant reactivity hazard. It is stable and will not react violently with water. Hazardous polymerization will not occur. Avoid product contact or contamination with strong acids, alkalis, or oxidizing agents. Carbon monoxide and unidentified organic compounds may be formed during combustion.

SECTION 7: PRECAUTIONS FOR SAFE HANDLING AND USE:

STEPS TO BE TAKEN IF MATERIAL IS RELEASED OR SPILLED: Always use appropriate equipment. This material should present no toxicity or flammability hazard if spilled. If large amounts are spilled, it should be absorbed with an appropriate non-combustible material.

DISPOSAL METHOD: Dispose of in accordance with appropriate local, state and federal regulations.

STORAGE / HANDLING PRECAUTIONS: Store in sealed containers in a cool, dry place that is well ventilated.

SECTION 8: CONTROL MEASURES:

EYE PROTECTION: Not required

PROTECTIVE CLOTHING: Not required

PROTECTIVE GLOVES: Not required

RESPIRATORY PROTECTION: Not required

VENTILATION: Not required

SECTION 9: REGULATORY STATUS
This product is not subject to US Department of Transportation hazardous goods classification. Based on currently available information, this product is not known to contain any chemicals currently listed as carcinogens or reproductive toxins under California's Safe Drinking Water and Toxic Enforcement Act of 1986 - Proposition 65. All applicable elements of this formulation are listed in the TSCA inventory, as required by the Toxic Substances Control Act.

DISCLAIMER

The information in this MSDS was obtained from current and reliable sources. However, the data is provided without any warranty, expressed or implied, regarding its correctness or accuracy. Since the condition for use, handling, storage and disposal of this product are beyond the control of Ecorp, Inc, it is the responsibility of the user both to determine safe conditions for use of this product and to assume liability for the loss, damage, or expense arising out of the improper use of this product. No warranty expressed or implied regarding this product described herein shall be created by, or inferred from, any statement or omission in this MSDS.